Position
Downtown Ambassador – Safety Team

Department
Clean and Safe Team

Reporting Relationship
Safety Supervisor

Status
Full time, Non-Exempt

Overview
The mission of the Metropolitan Improvement District (MID) Safety Program is to assist in creating a safe and welcoming environment to all who frequent the MID program area with an emphasis on residents, workers, tourists and the vulnerable street population. The Downtown Ambassadors provide a visible uniformed presence and serve as information sources to the public, local businesses, residents, police, and other agencies and organizations.

Duties and Responsibilities

- Serve as an ambassador for downtown Seattle by creating a positive urban experience to all who use the city.
- Patrol assigned neighborhoods by bicycle to support the MID program community with civility code enforcement, human service outreach and customer service delivery.
- Work closely with Outreach Ambassadors and the Community Mental Health Program to connect those in need with resources.
- Interact with neighborhood stakeholders, Seattle Police Department and other relevant agencies to communicate and assist in problem solving.
- Represent the Downtown Seattle MID and the Public Safety Program at special events in a positive and professional manner.
- Complete daily activity reports and other assignments as specified by supervisor.
- Work on special assignments both individually and with others.

Qualifications

- High School degree or equivalent.
- Must possess ability to ride bicycle for ten hour shifts in outdoor weather.
- Must pass a bicycle riding assessment with an emphasis on low riding speeds.
- Demonstrated customer service experience.
- Strong ability to work and interact with the public.
- Strong interpersonal skills with the ability and willingness to work as part of a team.
- Strong communication skills, both verbal and written.
- Must possess a solid work ethic and the ability to follow instructions.
- Self-motivated, energetic learner and leader with a good sense of humor.
- Required to maintain a neat and presentable appearance.
- Knowledge of Downtown Seattle and its community a plus.
- Must pass pre-employment drug screen and background check.

Compensation
Starts at $11.50/hour and goes to $12.00 after 90 days. Eligible for medical, dental, and vision benefits, PTO, 401k retirement plan and annual ORCA pass with full-time status.

To Apply
Come to 423 Stewart St, Seattle, WA 98101 to fill out an application.

NO TELEPHONE CALLS PLEASE

The Metropolitan Improvement District is an Equal Opportunity Employer.